

## UM Affiliates- FAQs

UM affiliates include but are not limited to: vendors, volunteers, observers, trustees, members of the citizen's board, dependents of UM employees, retirees, emeritus faculty, alumni, summer scholars, summer campers, and tenants (non-UM staff) renting space in a University owned building.

### **1. If I am a UM affiliate, am I entitled to access on the Coral Gables campus?**

Only certain affiliates are occasionally granted access. To request access, please contact your sponsoring department.

### **2. Where do I obtain a Cane Card?**

Please visit Cane Card for instructions on how to obtain a card

### **3. If I'm a vendor, how do I gain access to doors?**

### **4. Who do I contact if my keys are not working and/or my door lock is malfunctioning**

### **5. How can I request to have an exterior electronic lock (CBORD) opened and/or closed outside of normal business hours?**

For questions 3 – 5, please contact the sponsoring department to submit a request via our service request online system. Please note that Cane Card and C # must be issued to be able to grant any electronic access.

### **6. How do I obtain access if to spaces at the Medical Campus?**

If you require access to a Medical campus building, please contact 305.243.6280.